RESIDENTIAL LIMITED WARRANTY

Limited Warranty for Shaw VersaLock® Laminate Floors

Shaw stands behind these VersaLock laminate floors with the following warranties:

5 Star Touchable Texture™ Collection
- 25 year limited residential wear, stain, fade and moisture resistance warranty
- Lifetime Structural Integrity guarantee
- 5 year light commercial warranty

These warranties, which begin from the date of purchase, apply to products used in dry residential applications. Lifetime warranties apply for as long as the original purchaser owns and resides in the home where the product was installed.

What this Residential Limited Warranty Covers:
- Will not stain
- Will be free of manufacturing defects
- Will not wear through
- Will resist water damage under normal use conditions (3, 4 & 5 Star products).
- Will not fade as a result of direct sunlight or artificial light

What you should do if any of the above listed problems occur and you need warranty service:

You (the original purchaser) should notify the authorized flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of this limited warranty.

You (the original customer) must present to that authorized flooring dealer the following items for a warranty claim to be considered:
- A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

What Shaw Industries will do should you need warranty service:

In most cases your dealer will be able to correct the problem, but, if he/she is not able to do so, you should contact Shaw directly at 1-800-441-7429. If Shaw honors a claim under this limited warranty, it will repair or replace, at its option, the pro-rated cost of the affected flooring material. If professionally installed, Shaw will pay the reasonable labor costs to perform the replacement or repair during the first two years from the date of the original purchase. In the event that the color installed is no longer available, Shaw will authorize your dealer to replace the affected floor with another Shaw product of equal value. The above described remedy is the customer’s sole and exclusive remedy for claims under this limited warranty.
This Residential Limited Warranty is subject to the following conditions:

This limited warranty is valid only in North America. The warranty is not transferable. It extends only to the original purchaser. This limited warranty applies only where the affected area is visible and covers an area greater than one square inch. The flooring must be installed in accordance with Shaw’s recommended installation instructions. This limited warranty shall not apply to damage arising from any of the following:

- Scratching, cutting or impact
- Improper installation
- Accidents, abuse or misuse
- Exposure to extreme heat
- Improper care and maintenance
- Freight
- Damage resulting from or in connection with subfloor conditions
- Water damage resulting from improper installation or flooding caused by natural disaster, plumbing failures or other means
- Modification, alterations, repair or service by a non-authorized floor covering dealer

Please Note:
Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person for any incidental, special, or consequential damages arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). Some states do not allow the excluding of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser.

How State Law Applies:
This warranty gives the customer specific legal rights. Such rights may vary from state to state.